

WHO DO I CONTACT IF I HAVE QUESTIONS REGARDING RIVERGATE HOA?

Any HOA related questions may be directed to Sentry Management. Your community manager, Christie Beruete, can be reached at cberuete@sentrymgt.com or 703-642-3246 x 56511.

HOW DO I ACCESS MY ACCOUNT TO MAKE A PAYMENT?

Homeowner may access their accounts by going to www.sentrymgt.com. You will need your 16-digit account number to register. If you do not know your account number, contact Christie Beruete at cberuete@sentrymgt.com or 703-642-3246 x 56511.

HOW DO I ORDER A RESALE PACKAGE WHEN SELLING MY HOME?

If you are selling or refinancing your home and need a Resale Package, please visit www.sentrymgt.com and choose "order closing documents" at the top of the page. You may also call Customer Service at (855) 870-9900.

TRASH/RECYCLE PICKUP

The trash/recycle pickup is paid for by the association. Trash is picked up on Monday and Thursday. Recycle is picked up on Friday. Bulk items are picked up by request only. If you have any bulk items to be picked up, first contact Dwayne at 703-814-0404. Trash/recycle containers may only be placed out the evening prior to pickup and must be brought back no later than the same evening after pickup.

WHAT IF I WANT TO MAKE EXTERIOR CHANGES TO MY HOME?

The Architectural Review Board **must** approve any exterior changes to your home prior to commencing. Homeowners can obtain an ARB application by visiting the Rivergate Website, or contacting the management office.

WHAT IS CONSIDERED AN EXTERIOR CHANGE TO MY HOME?

Any improvement or structure that is placed on, moved or altered will need to be approved by the ARB. Also, any color or material change to the exterior of the home will need to be approved.

CAN MY PET LIVE AT RIVERGATE HOA?

Yes, Every Dog or cat that is 4 months old or older within the city, shall be inoculated with an anti-rabic vaccine approved by the director of public health, and licensed.

The Board of Directors shall have the right to ask any person whose pet is a nuisance to remove such pet from the property. Please refer to the City of Alexandria Municipal code for more information.